

**Kiddix Computing, Inc.**  
ATTN: Return Requests  
4551 Forbes Avenue  
Suite 301  
Pittsburgh, PA 15213



**Kiddix PC Return Policy**

You may return a purchased Kiddix PC within 30 days of delivery. Items should be returned in their original product packaging, and are subject to a 10% restocking fee.

If you received a damaged or defective item, we will pay the return shipping costs and ship you another unit as quickly as possible. Please contact us at [info@kiddix-computing.com](mailto:info@kiddix-computing.com) prior to shipping back defective items.

**The following terms and conditions apply:**

- Reimbursement is limited to the monetary cost of the purchased Kiddix PC, and does not include shipping costs or return shipping costs.
- Refund requests must be postmarked within 30 days of delivery.
- Only one refund per household per calendar year will be processed, with the exception of damaged or defective items.
- No refund will be granted if there exists evidence of intentional product damage or tampering.
- Kiddix Computing shall, in its sole discretion, determine whether all requirements for this policy have been satisfied and may terminate or modify this return program on a prospective basis at any time. The act of submitting a refund request does not ensure that a refund will be issued. If a refund is refused your item will be shipped back to you.

**Please include the following information so we can process your request properly:**

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Date of purchase:** \_\_\_\_\_

**Place of purchase:** \_\_\_\_\_

**Reason for return:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

By signing this document, I ensure this refund request is valid, I understand the terms and conditions of this refund, and have answered the above questions to the best of my ability.

**Mail all return requests to:**

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- Please include the Kiddix PC with your return request.
- Allow 6-8 weeks processing time on a return request.